

Owner's Details	
Name	
Address	
Postcode	
Phone Number	
Emergency Contact	
Email Address	

Pet's Details			
Name		Breed	
Sex		Neutered	
Vaccinated	Yes	No	Date Last Given
Insured	Yes	No	Company

Registered Veterinary Practice	
Practice Name	
Practice Address	
Practice Number	
Practice Email	

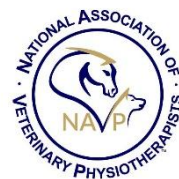
Owner Declaration	
I declare that I am the legal owner of the patient and that all details given are correct. I agree to the terms and conditions and give permission for my personal details including the patients to be shared between the referring veterinary surgeon and Jaycliffe.	
Sign:	Date:

PLEASE NOTE THE BELOW SECTIONS ARE TO BE COMPLETED BY REFERRING VET ONLY

Referring Vets Information	
Referring Vet	
Practice Name	
Address	
Postcode	
Phone Number	
Email Address	

Referral Details	
Reason for Referral (Please Tick All That May Apply)	<input type="checkbox"/> Fun Swim / Fitness
	<input type="checkbox"/> Rehab
	<input type="checkbox"/> Physio
	<input type="checkbox"/> Laser
Date of Surgery/ Injury if Applicable	
Ongoing Treatments Including Current Medications	
Areas of Caution	
Past Medical History	Please email full medical history to <a href="mailto:hydro@jaycliffepetsrotherham.co.uk">hydro@jaycliffepetsrotherham.co.uk</a>

Veterinary Declaration	
I confirm that the named patient is in a suitable state of health for hydrotherapy treatment.	
Sign:	Date:



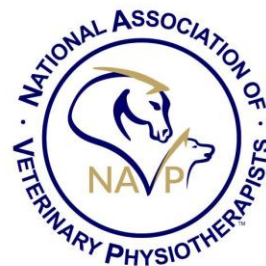
## Jaycliffe Hydrotherapy Terms and Conditions

- All patients must have consent from a veterinary surgeon before treatments commence.
- All sessions must be paid in full prior to treatment, including block bookings.
- Vaccination records must be provided prior to any treatment.
- Dogs suffering from vomiting and diarrhoea or any infectious conditions such as kennel cough, eye, ear and skin infections cannot undertake hydrotherapy. Patients must be clear of symptoms for 14 days before returning. The cancellation policy still applies.
- There must be a 14-day gap between kennel cough vaccinations and attending the premises.
- Any cancellation within 24 hours of the appointment will be charged in full.
- Owners must not feed their dog 3 hours prior to treatment. They must ensure their dog has had ample supervised opportunity to toilet before the session. A £40 surcharge will apply for dogs that foul the pool.
- Owners must ensure that animals attend sessions in a suitably clean condition.
- Dogs cannot attend sessions with any open wounds. If stitches are to be removed, this must be done at least 3 days prior to an appointment.
- If the patient's condition worsens or the patients referring vet advises treatment ceases, you must notify us immediately.
- Patients in season are not permitted to attend until the cycle has finished.
- Only animals undertaking treatment are permitted to attend sessions.
- Jaycliffe cannot be held responsible for any injuries or accidents that may occur whilst on the premises to those attending appointments and patients.
- All treatment and care of animals is entirely at the owner's risk.
- Jaycliffe cannot be held liable for any damage or loss to vehicles or personal property whilst on the premises.
- The hydrotherapist has the right to request that owners are not present for sessions if deemed necessary for health and safety.
- Any children visiting the site must always be accompanied by an adult.
- Jaycliffe reserve the right to refuse treatment or admittance of animals.
- It is the owner's responsibility to clear up after their pets whilst on the premises and the surrounding areas. Poo bags are provided upon request.
- Jaycliffe reserve the right to cancel any appointment due to unforeseen circumstances. In this instance we will contact you as early as possible.
- Dogs must be kept under control and on a lead at all times.
- Jaycliffe reserve the right to use video footage and photography during the sessions.
- Please note we are unable to treat any dogs listed under the Dangerous Dogs Act 1991.

By attending Jaycliffe Hydrotherapy you agree to the above terms and conditions.



**Pegasus Veterinary Physiotherapy**  
**MSc Veterinary Physiotherapy MNAVP**



## Terms and Conditions

- All dogs must arrive at sessions on time, clean and as dry as possible, this is to maximise efficacy of laser therapy.
- Veterinary Physiotherapists are required to treat under veterinary referral within accordance with the Veterinary Surgeons Act 1966. Therefore, all clients under current veterinary care or those who are lame or have a preexisting condition must have consent or a referral form from their veterinarian prior to their physiotherapy treatment.
- Cancellation Policy: Cancellations must be made at least 48 hours in advance. Any cancellations inside the 48-hour window will be charged the full appointment fee, which must be paid prior to their next appointment.
- BACS and cash are accepted. The appointment fee must be paid in full either prior to the appointment or on the day of the appointment.
- Invoices will be issued for block bookings; this must also be paid prior to the appointment either in full or on a weekly basis.
- Any physiotherapy treatment that is being claimed through insurance must still be paid upfront, the insurance company will then pay you back.
- Private Policy: All client details are strictly bound by client confidentiality law within the Veterinary Surgeons Act 1966 and the NAVP Code of Conduct. Pegasus Veterinary Physiotherapy also complies with The General Data Protection Act (GDPR)
- The right is reserved to refuse veterinary physiotherapy treatment if the animal required veterinary attention prior to the session or if the animal is considered a danger to the physiotherapist.
- Photos may be taken of your animal during appointments, these images may be used on Pegasus Veterinary Physiotherapy's official social media, advertisements, and website. If you wish for images of your animal to not be used in this way, please make your therapist aware at the start of your first appointment.
- By confirming your appointment, you are agreeing to the terms and conditions stated above.